

How do I contact the payment card brands?

PCI SSC FAQ | Article 1142 | June 2024

Contact the applicable payment brands and/or acquirer (merchant bank) for more information about PCI compliance programs.

Contact details for the PCI SSC Participating Payment Brands are provided below:

American Express

Website: <http://www.americanexpress.com/datasecurity>

Email: AmericanExpressCompliance@securetrust.com

Discover

Website: <https://www.discovernetwork.com/en-us/>

For questions about the DISC program:

<https://www.discovernetwork.com/en-us/business-resources/fraud-security/pci-rules-regulations/>

Email: DISCCompliance@discover.com

JCB

Website: <http://www.global.jcb/en/products/security/data-security-program/>

Email: riskmanagement@info.jcb.co.jp

Mastercard

Website: <http://www.mastercard.com/sdp>

Email: sdp@mastercard.com

UnionPay

Website: <http://unionpayintl.com/en/>

Email: risk@unionpayintl.com

Visa

Website: <https://usa.visa.com/support/small-business/security-compliance.html>

Asia Pacific

Email: vpssais@visa.com - for Merchant Requirement

Email: pciagents@visa.com - for Clients, Third Party Agents and Service Provider Requirements

Canada and the U.S.

Email: pcicap@visa.com - for Merchant Requirement

Email: pciocs@visa.com - for Clients, Third Party Agents and Service Provider Requirement

Central Europe, Middle East, & Africa

Email: pcicemea@visa.com

Europe

Email: datasecuritystandards@visa.com - for Clients and Merchant requirements

Email: pcidsseurope@visa.com - for Clients, Third Party Agents and Service Provider Requirements

Latin America and the Caribbean

Email: aislac@visa.com

Visa PIN Security Program

Website: <http://www.visa.com/pin>

For information about PCI SSC Affiliate Members, please refer to the following

link:

https://www.pcisecuritystandards.org/get_involved/affiliate_members.php

Source: <https://www.pcisecuritystandards.org/faqs/1142/>