

# **Are merchants required to meet PCI DSS Requirement 12.9?**

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PCI DSS Requirement 12.9 applies only if the entity being assessed is a service provider. Merchants and other entities that use service providers should review PCI DSS Requirement 12.8 and its sub-requirements, as this is where the controls for managing service provider relationships are defined. Requirement 12.9 provides a corresponding control for service providers to support their customers' need to meet Requirement 12.8.2.

Requirement 12.9 therefore does not apply to merchants, and should be marked "N/A" for a merchant's PCI DSS assessment.

Source: <https://www.pcisecuritystandards.org/faqs/1277/>